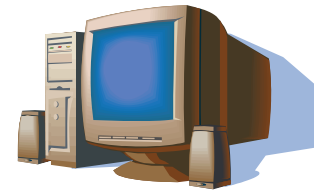


Health Data Systems have expanded their robust line of products and services with the introduction of Network Support Services. From the start, Network Support Services help create a safe and secure computing environment. With the use of Remote Services, HDSI can greatly decrease response time while reducing maintenance costs. Below are the elements that comprise this new services program. Each component offers a host of features that provide customers the most complete services package available. Your trusted source for Network Support Services is simply a phone call away. Contact HDSI today at (847) 398-0000 to see what benefits can be found today by taking advantage of tomorrow's technology.

## Introductory Evaluation

- File system check
- Disable unsafe user accounts
- Disable unsafe file sharing
- Limit user accounts
- Enable workstation audit



## On Site Services

- Clean CD-ROM and/or DVD
- Clean floppy drive
- Clean mouse/keyboard/monitor
- Check printers
- Complete service report



## Remote Services

- Backup confirmation
- Update operating system patches
- Update anti-virus software
- View virus log
- Remove temporary files
- Schedule disk scan and defragmentation
- Create operating system restoration file

## Incentives

- Preferred response with service agreement
- Comfort knowing HDSI's strong regional presence
- Service agreements lower the cost of ongoing maintenance

**HDSI**  
Health Data Systems, Inc.